**CERTIFICATIONS**

AWS Certified Public Cloud Practitioner | AWS Certified Solutions Architect Associate | Scrum Master | ICCP Data Governance | Certified Cloud Penetration Testing | Microsoft Office Specialist | Internet Computing Core

**WORK EXPERIENCE**

**Booz Allen Hamilton –** *Washington, DC* July 2021 - PRESENT

**Digital Strategist**

Supported the Internal Revenue Service’s (IRS) Enterprise Architecture within Washington, DC.

* Conducted research and analysis on emerging technology trends for a strategic artifact
* Articulated the envisioned long-range target enterprise architecture infrastructure
* Directed activities designed to strengthen compliance by identifying taxpayers account, refund, and notice inquiries
* Scoped and created strategic communication deliverables for IRS senior leadership articulating the importance of collaboration and engagement between the Business and IT units of the IRS
* Articulated potential impacts to the IRS IT Organization to IRS senior leadership stemming from legislative mandates such as the Taxpayer First Act (TFA), Integrated Digital Experience Act (IDEA), and 508 Compliance
* Advised clients on emerging technologies, including Cloud, Data Strategy, Robotic Process Automation, NextGen Infrastructure, and Enterprise Architecture
* Maintained responsibility for leading tasks and small teams and collaborating with colleagues from diverse teams and markets in support of IT strategic planning, IT policy, data and information management, IT industry research, and Organization Change Management.

**Buchanan & Edwards –** *Arlington, VA* March 2018 – June 2021

**Business Consultant**

Supported the US Department of Agriculture (USDA), Integrated Acquisition IT Systems (IAS) in Washington, DC.

* Assisted in the 2-year process of the USDA’s 1 COTS migration to facilitate business & data center value
* Lead and execute a cloud first mind set helping customers realize the impact of a cloud-based architectures
* Monitored clearly defined key performance indicators for all Technical and Services Operations
* Facilitated customer needs by insuring contract funding for committed products and services
* Discussed cost benefit analysis and action plans at partner company meetings with a passion for cloud
* Documented innovative cloud architectures, technical design, and data analysis
* Inspected 1000+ contracting documents and invoices to confirm data synchronization across IT cloud systems. Consulting experience,
* Managed High Quality assurance metrics for performance improvements within overall project
* Performed regression and functional testing for the past 12 IAS releases for architecture integrity
* Creating, building, educating, training and designing cloud computing architectures
* Prepared and presented technical presentations to Department Staff as a Subject Matter Expert
* Developed a knowledge sharing strategy, edited, and published new content through SharePoint
* Resolved complex technical problems at a pre- or post-sales/acquisition level
* Interfaced with multiple USDA customers to establish a reliable relationship through mentorship
* Received the Employee of the Month Award for workplace enthusiasm 3 times

**Information Technology Service Unit (ITSU)** *- Blacksburg, VA*September 2014 – May 2015

**Tech Support**

Responsible for helping Virginia Tech Staff understand how to use and fix computers, phones, and printers.

* Assisted dedicated team members in the analysis, development and delivery of all tech / software support and project work for assigned computer applications
* Provided technical consulting on complex hardware and software issues
* Supported 100+ end users via phone, e-mail, remote access, and in person to promptly resolve technical and software issues to meet resolution time targets
* Maintained, cleaned, and organized a warehouse filled with 500+ computers to deliver inventory for sales
* Adopted leadership role to delegate sys admin duties to new work study employees

**EDUCATION**

**B.S. – Business Information Technology –** *Virginia Tech, Blacksburg* Graduation Year – July 2017

**TECHNICAL SKILLS & TOOLS**

Cloud Design | Training | Cyber Security | Presentation skills | DevOps | Amazon Web Services | Networking | System Development Life Cycle | Cloud Computing | DynamoDB | Cloud Engineering | Enterprise Architecture | Database | EC2 | S3 | Sales | Analytics | Web Applications | RFP | RFI